

Website Terms & Conditions

Last Updated: October 2024

Welcome to the Anxiety NZ website (www.anxiety.org.nz). By accessing or using this website, you agree to the following Terms & Conditions. Please read these terms carefully before using our services or making any purchases.

1. General Use of the Website

The content provided on our website is for informational purposes only and aims to support and educate individuals and whānau living with anxiety and other mental health experiences. It should not be used as a substitute for professional medical advice, diagnosis, or treatment.

2. Website Content

All content on this website, including text, images, videos, and resources, is owned by Anxiety NZ unless otherwise stated. You may not reproduce, distribute, or modify any content from our website without prior written consent. Use of our content for educational, non-commercial purposes may be permitted if attributed appropriately to Anxiety NZ.

3. Online Courses and Digital Products

When you sign up for any of our courses or purchase digital products through our website, the following terms apply:

- **Eligibility:** Our courses are designed for adults and whānau seeking support or education about anxiety and mental wellbeing.
- **Pricing and Payments:** All prices are in NZ Dollars and inclusive of GST, if applicable. Payments are processed securely through Stripe, our payment processing provider.
- **Refunds and Cancellations:** Course registrations and digital product purchases are generally non-refundable. However, if you experience an issue with access or

content, please contact us at comms@anxiety.org.nz to discuss potential resolutions.

a. **Partnership with Parenting Place**

As part of our commitment to support whānau in mental health and wellbeing, we have partnered with [Parenting Place](#) to offer a discount code on select Parenting Place online courses. Please review the following terms related to this partnership:

- 1.1. **Discount Eligibility:** The discount code is available to individuals who purchase the designated Parenting Place course through our provided link. This offer is valid only through this specific purchase method and cannot be combined with other promotions or discounts unless stated.
- 1.2. **Use of Discount Code:** Once the discount code is issued, it is valid for a single use per person. The code must be applied at the time of checkout and cannot be retroactively applied.
- 1.3. **Third-Party Platform:** The Parenting Place course is hosted on their website, and they are solely responsible for course content, delivery, and any issues related to enrollment. By using our link and discount code, you acknowledge that Anxiety NZ is not responsible for the content, quality, or fulfillment of Parenting Place's courses.
- 1.4. **Personal Data and Privacy:** In using the discount code, your data may be shared between Anxiety NZ and Parenting Place only as necessary to verify eligibility and to provide support. Both organizations are committed to respecting your privacy and handling your information in accordance with their respective privacy policies.
 - 1.4.1. [Parenting Place's privacy policy](#)
 - 1.4.2. [Anxiety NZ's privacy policy](#)
- 1.5. **Modifications and Termination:** Anxiety NZ and Parenting Place reserve the right to modify or discontinue the discount offer at any time. Any changes will be reflected in this document and communicated as necessary.
- 1.6. **Mailing List Subscription:** By requesting a discount code through our website, you agree to be added to Anxiety NZ's mailing list. We will send occasional updates, mental health resources, and information about other offers or events that may interest you. You may opt out at any time by following the unsubscribe link in our emails or contacting us directly.

4. Privacy and Data Collection

We are committed to protecting your privacy. Please refer to our [Privacy Policy](#) for details on how we collect, use, and protect your personal information when you use our website, purchase products, or sign up for courses. We may collect personal information such as your name, email address, and payment details when you make a purchase or sign up for our email list.

5. Security and Payment Processing

Online Purchases and Donations: All payments are processed through Stripe, a secure third-party payment processor. Anxiety NZ does not store or have access to your full payment details. Stripe adheres to strict security standards to protect your personal and payment information.

Therapy/Counselling Treatments: Anxiety NZ is not automatically government funded, so we rely on clients paying fees responsibly or using funding for one-to-one therapy. Payment must be made at each session unless payment is being made by another funder. We accept cash, EFTPOS, Visa, and MasterCard (note: payWave is available with a surcharge fee) or bank deposit.

Children, students and low-income earners may access funding for up to 30 appointments with a psychologist. Insurance may apply.

[See here for full details on our Fees & Funding.](#)

6. Third-Party Integrations

Our website integrates with third-party services such as Google Analytics, Stripe, Thinkific, MailerLite, and Raisely to provide and improve our services. By using our website, you agree to the terms and privacy policies of these third-party providers. [See our Privacy Policy here](#) for links to review our third-party integrations' policies on managing personal data, etc.

7. Disclaimer of Liability

At Anxiety NZ, we strive to provide accurate and up-to-date information on our website to support individuals and whānau on their mental health journey. While we take great care in ensuring the reliability of our content, we acknowledge that the information provided may not always be exhaustive or error-free. We encourage you to use the resources on this site as part of your overall wellbeing support.

Please note that Anxiety NZ cannot accept responsibility for any direct or indirect consequences that may arise from the use of our website, products, or services, including technical issues like data loss or damage to your device. If you encounter any problems or inaccuracies, we welcome your feedback and are here to help resolve any concerns.

8. Modifications to Terms

We reserve the right to update or modify these Terms & Conditions at any time. Changes will be posted on this page, and the "Last Updated" date will be revised accordingly. Your continued use of our website or services after changes are made constitutes acceptance of the new terms.

9. Contact Information

If you have any questions about these Terms & Conditions or require further information, please contact us:

Email: comms@anxiety.org.nz

Mailing Address: 77 Morningside Drive, St Lukes, Auckland 1025